



## **MEDIA RELEASE**

### **START PAYING YOUR UTILITY BILL ONLINE**

*Santa Barbara Launches New Online Payment Service*

**SANTA BARBARA, CA – July 2, 2012**

City residents can now pay their trash, water, and sewer bill online. The City of Santa Barbara is launching its new ***Utilities Online*** system that will enable customers to pay and manage their utility accounts over the Internet in an easy, convenient, and secure environment. Customers will have the added convenience of paying from home, instead of mailing a payment, or paying in person at City Hall.

***Utilities Online*** will enhance the City's ability to serve customers by providing quick and secure access to account information and utility services. Customers will be able to view their bill and payment history, make secure credit card payments, review water usage, and sign up for electronic billing to discontinue paper billing.

The website features a user-friendly layout with easy navigation and an online help menu with additional information. To create an account, visit the City's website at [www.SantaBarbaraCA.gov](http://www.SantaBarbaraCA.gov). Customers will need a valid e-mail address and utility account number to register.

Utility Billing Customer Service staff is available by phone at (805) 564-5343 or by email at [SBUilities@SantaBarbaraCA.gov](mailto:SBUilities@SantaBarbaraCA.gov) for any questions or assistance with registering.

*Contact: Robert Samario, Finance Director*

*Phone: (805) 564-5336*

*Email: [BSamario@SantaBarbaraCA.gov](mailto:BSamario@SantaBarbaraCA.gov)*

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